



Pretrial Guide

Pretrial Guide

The iSOMS Pretrial Services module allows you to record and report on all information related to the pretrial service process. This includes ID info, employer, assessment, attorney info, images, appointments, and more. This guide explains the general process in iSOMS, the way to add and edit records, and how to run reports.

This guide begins with a brief review of the process so you can see the overall picture.

After the reference sheet, the more in-depth parts of the guide will follow.

Pre-Trial Services: View Record

Case #: 2025-00001 Received On: 07/15/2025 Time: 12:32:48

Received By: 603 ELDER, MARTIN WILLIAM -INV Jacket #: 0

Last Name: DOE First Name: JAMES Middle Name: RANDAL Jr/Sr: (Age: 0/0)

Common/Business Name:
House #: 123 Street: FAKE ST Apt/Lot #:
City: KNOX State: TN ZipCode: 37772 Latitude: Longitude:
County: KNOX Home Phone: 865-555-5678 Cell Phone: 865-555-1234 Work Phone: 865-555-0000 Email: fakeemail@fakesite.com

Text: 8655551234@MMS.ATT.NET CELL CARRIER

Assigned To: 603 ELDER, MARTIN WILLIAM -INV Assigned On: 07/15/2025 Time: 00:00:00


Image #: 1 of 1

Navigation buttons: < FIRST < PRIOR NEXT > LAST > SAVE DELETE



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Overview

1. Create a New Pretrial Record

You can add records to the pretrial module and fill out the fields above the tabs section.

Navigate to **Admin → Agency → Pretrial Services** and then click **NEW PRE-TRIAL**.



Use an existing Master Name or make a new one. Then fill in the pretrial record fields. If you need to add more options to the dropdowns, see the section below and use **Maintain Files** to add them.

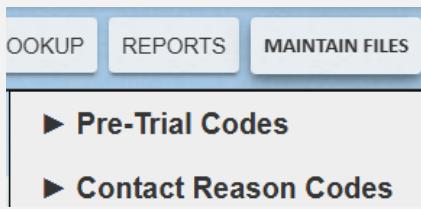
Add Necessary Maintain Files Records

You must add the correct codes to the different types of dropdown fields if you need more.

It is easier to do this if you understand how the module works. If you are new to this module, go through the process of adding a new record, and then you can add the correct options to the maintain files records.



Click **MAINTAIN FILES** and then choose the code type you need to add.





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2. Add Additional Details

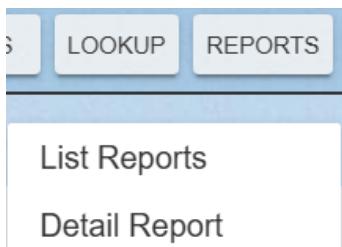
Now you can finish adding additional details to the rest of the tabs, such as Biographical, Employer, Arrest/Judge, Charges, etc.



As you fill out the record, **Save** frequently to avoid losing any entered information.

Reports

You can run reports by clicking **REPORTS** → **(Chosen Report)** in the upper right.



Some reports require you to select a record first and then click **Report** from that record's screen.



For more detailed information, see the rest of the manual for more details on each part of the process.



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Quick Reference

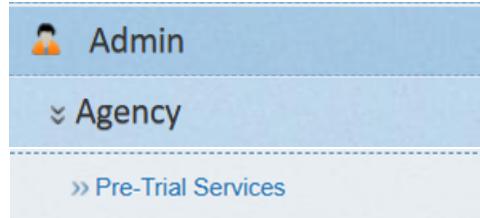


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Searching Existing Pretrial Records

In order to open the Pretrial module, navigate to:

Admin → Agency → Pre-Trial Services



This will open the **Pre-Trial Services: Search (Main)** screen. This screen allows you to search pretrial records by the main records. If you want to search for charges or appointments instead, click **LOOKUP → Search Charges** or **Search Appointments** respectively in the upper right corner of the screen.

Pre-Trial Services: Search (Main) NEW PRE-TRIAL AUDITS MAPS LOOKUP

RECEIVED LAST 5 RECEIVED LAST 30 DISPOSED LAST 5 DISPOSED LAST 30 ACTIVE ASSIGNED TO (ME) ALL ACTIVE RECORDS

ALL UN-REVIEWED ALL UN-ASSIGNED ALL FUTURE CONTACTS ALL PAST CONTACTS NCIC CHECKS(TODAY/MISSING)

LOOKUP CLEAR FILTER

Search Main
Search Charges
Search Appointments

Search Main (Pre-Trial Records)

Use this to search complete pretrial records, which includes information on the person's entire record.

Search Main

Pre-Trial Services: Search (Main)

RECEIVED LAST 5 RECEIVED LAST 30 DISPOSED LAST 5

ALL UN-REVIEWED ALL UN-ASSIGNED ALL FUTURE CONTACTS

LOOKUP CLEAR FILTER

Search Charges / Search Appointments

Use this to search charge / appointment records. Searching here will bring you to the person's pretrial record related to the charge or appointment.

Search Charges

Search Appointments

Pre-Trial Services: Search (Charge)

Pre-Trial Services: Search (Appointment)



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Searching the Main Pretrial Records

Opening the module or using **Lookup → Main** will open the **Pre-Trial Services: Search (Main)** screen. Here you can search and filter for different pretrial records. You can either use the blue buttons to do *quick searches* or enter information in the fields to do *standard searches*.

Pre-Trial Services: Search (Main)

NEW PRE-TRIAL AUDITS MAPS LOOKUP REPORTS MAINTAIN FILES

RECEIVED LAST 5 RECEIVED LAST 30 DISPOSED LAST 5 DISPOSED LAST 30 ACTIVE ASSIGNED TO (ME) ALL ACTIVE RECORDS

ALL UN-REVIEWED ALL UN-ASSIGNED ALL FUTURE CONTACTS ALL PAST CONTACTS NCIC CHECKS(TODAY/MISSED)

LOOKUP CLEAR FILTER

Received From: Received Through: Case#

Current Status:

Contact Level:

Last Name: First Name: Middle Name:

City: State: Zipcode:



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Quick Searches

Several different quick searches are available by using the blue buttons.

RECEIVED LAST 5

RECEIVED LAST 30

DISPOSED LAST 5

DISPOSED LAST 30

These buttons will show you records from the past 5 or 30 days, respectively. **Received Last 5** and **Received Last 30** relate to the received date logged in the record, while **Disposed Last 5** and **Disposed Last 30** relate to the date when the record is disposed.

ACTIVE ASSIGNED TO (ME)

ALL ACTIVE RECORDS

Use **Active Assigned to Me** to find records you have been assigned, while you can use **All Active Records** to simply view every active pretrial record.

ALL UN-REVIEWED

ALL UN-ASSIGNED

Use these buttons to find records that have things left to do in iSOMS: **All Un-Reviewed** shows every unreviewed (status = *Waiting for Judge Review*) record, while **All Un-Assigned** shows all records that haven't been assigned to anyone.

ALL FUTURE CONTACTS

ALL PAST CONTACTS

These buttons show you records related to information under the **Contact Tab** – either **All Future Contacts** or **All Past Contacts** can quickly be searched.

NCIC CHECKS(TODAY/MISSED)

NCIC Checks (Today / Missed) shows records that need an NCIC check



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Standard Searches

Various fields are available if you need to do a search that the quick searches won't work for. Fill in the fields to narrow the search and click **Lookup** at the top or bottom of the page to perform the search. If you need to start over, simply click **Clear Filter** to remove all search field entries.

Lookup

Clear Filter

Selected Field Explanations

Case #:

All Agencies

Show Archived Only

If you have multiple agencies on your iSOMS server and you have permission to view them, use **All Agencies** to search all agencies available to you. **Show Archived Only** will only return records that have been archived.

As mentioned above, when you have finished with your search parameters, click **Lookup** to perform your search. Double click on the desired entry to view, edit, or delete the record.

Pre-Trial Services: Search Results (Main)														
Search Criteria ►														
Search Results														
6 Records														
	Received On	Case Number	Current Status	Eligible	Contact Level	Last Name	First Name	Middle Name	Post	Race	Sex	DOB	Assigned To	
	07/15/2025 12:32	2025-00001	PENDING		CONTACT LEVEL 1	DOE	JAMES	RANDAL				01/01/2000	ELDER, MARTIN	
	05/03/2021 08:59	2021-00003	WAITING FOR JUDGE REVIEW		CONTACT LEVEL 1					W	F	01/01/1965	ELDER, MARTIN	
	05/31/2021 06:36	2021-00006	PENDING	YES	CONTACT LEVEL 2					W	F	01/01/1965	ELDER, MARTIN	
	05/05/2021 09:16	2021-00004	WAITING FOR JUDGE REVIEW	YES	CONTACT LEVEL 1					W	F	01/01/1965	MCCLURE, JUSTIN	
	05/06/2021 08:10	2021-00005	PENDING	YES	CONTACT LEVEL 1					W	M	01/01/1965	ELDER, MARTIN	
	06/26/2024 17:25	2024-00001	PENDING		CONTACT LEVEL 1									



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Searching the Charge Pretrial Records

Using **Lookup → Search Charges** will open the **Pre-Trial Services: Search (Charge)** screen. Here you can search and filter for different pretrial records by their associated charges. You can either use the blue buttons to do *quick searches* or enter information in the fields to do *standard searches*.

Pre-Trial Services: Search (Charge)

ACTIVE ASSIGNED TO (ME) ALL ACTIVE RECORDS COURT YESTERDAY COURT TODAY COURT TOMORROW COURT NEXT 5 DAYS

Court Dates From: Court Dates Through: Court: Failed To Appear

Last Name: First Name: Middle Name: City:

Contact Level:

Docket #: Assigned To:

Charge Code:

Status:
 Active Disposed Any Status

All Agencies Show Archived Only



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Quick Searches

Several different quick searches are available by using the blue buttons.

ACTIVE ASSIGNED TO (ME)

ALL ACTIVE RECORDS

Use **Active Assigned to Me** to find records you have been assigned, while you can use **All Active Records** to simply view every active pretrial record.

COURT YESTERDAY

COURT TODAY

COURT TOMORROW

COURT NEXT 5 DAYS

These buttons will show you records based on the court date entered in iSOMS. You can search based on **Court Yesterday**, **Court Today**, **Court Tomorrow**, or **Court Next 5 Days**.



Pretrial Guide

Standard Searches

Various fields are available if you need to do a search that the quick searches won't work for. Fill in the fields to narrow the search and click **Lookup** at the top or bottom of the page to perform the search. If you need to start over, simply click **Clear Filter** to remove all search field entries.

Lookup

Clear Filter

Selected Field Explanations

Failed To Appear

Failed to Appear will show people who failed to appear for court.

All Agencies Show Archived Only

If you have multiple agencies on your iSOMS server and you have permission to view them, use **All Agencies** to search all agencies available to you. **Show Archived Only** will only return records that have been archived.

As mentioned above, when you have finished with your search parameters, click **Lookup** to perform your search. You will notice the charges listed on the right side of the screen. Double click on the desired entry to view, edit, or approve the record.

Pre-Trial Services: Search Results (Charge)											NEW PRE-TRIAL	MAPS	LOOKUP	REPORTS	MAINTAIN FILES																																																																																																								
Search Criteria ►											EXPORT GRID TO FILE		VIEW ALL AGENCIES																																																																																																										
Search Results																																																																																																																							
6 Records																																																																																																																							
<table border="1"><thead><tr><th>Received On Date</th><th>Case Number</th><th>Current Status</th><th>Eligible</th><th>Contact Level</th><th>Last Name</th><th>First Name</th><th>Middle Name</th><th>Post</th><th>Race</th><th>Sex</th><th>Charge</th><th>Charge Description</th><th> </th><th> </th></tr></thead><tbody><tr><td>05/03/2021 08:59</td><td>2021-00003</td><td>WAITING FOR JUDGE REVIEW</td><td></td><td></td><td></td><td></td><td></td><td>II</td><td>W</td><td>F</td><td>ADULTERATE</td><td>ADULTERATED FOOD/LIQUID/DRUGS</td><td></td><td></td></tr><tr><td>05/03/2021 08:59</td><td>2021-00003</td><td>WAITING FOR JUDGE REVIEW</td><td></td><td></td><td></td><td></td><td></td><td>II</td><td>W</td><td>F</td><td>53/U</td><td>ARSON WITH INTENTN TO DEFRAUD</td><td></td><td></td></tr><tr><td>05/31/2021 06:36</td><td>2021-00006</td><td>PENDING</td><td>YES</td><td></td><td></td><td></td><td></td><td>W</td><td>F</td><td></td><td>14:134.3</td><td>ABUSE OF OFFICE</td><td></td><td></td></tr><tr><td>05/05/2021 09:16</td><td>2021-00004</td><td>WAITING FOR JUDGE REVIEW</td><td>YES</td><td></td><td></td><td></td><td></td><td>W</td><td>F</td><td></td><td>24/67S</td><td>PRINCIPLE TO THEFT BY SHOPLIFTING</td><td></td><td></td></tr><tr><td>05/05/2021 09:16</td><td>2021-00004</td><td>WAITING FOR JUDGE REVIEW</td><td>YES</td><td></td><td></td><td></td><td></td><td>W</td><td>F</td><td></td><td>1111</td><td>INVESTIGATION</td><td></td><td></td></tr><tr><td>05/06/2021 08:10</td><td>2021-00005</td><td>PENDING</td><td>YES</td><td></td><td></td><td></td><td></td><td>W</td><td>M</td><td></td><td>0494</td><td>FACILITATION OF A FELONY</td><td></td><td></td></tr></tbody></table>															Received On Date	Case Number	Current Status	Eligible	Contact Level	Last Name	First Name	Middle Name	Post	Race	Sex	Charge	Charge Description			05/03/2021 08:59	2021-00003	WAITING FOR JUDGE REVIEW						II	W	F	ADULTERATE	ADULTERATED FOOD/LIQUID/DRUGS			05/03/2021 08:59	2021-00003	WAITING FOR JUDGE REVIEW						II	W	F	53/U	ARSON WITH INTENTN TO DEFRAUD			05/31/2021 06:36	2021-00006	PENDING	YES					W	F		14:134.3	ABUSE OF OFFICE			05/05/2021 09:16	2021-00004	WAITING FOR JUDGE REVIEW	YES					W	F		24/67S	PRINCIPLE TO THEFT BY SHOPLIFTING			05/05/2021 09:16	2021-00004	WAITING FOR JUDGE REVIEW	YES					W	F		1111	INVESTIGATION			05/06/2021 08:10	2021-00005	PENDING	YES					W	M		0494	FACILITATION OF A FELONY		
Received On Date	Case Number	Current Status	Eligible	Contact Level	Last Name	First Name	Middle Name	Post	Race	Sex	Charge	Charge Description																																																																																																											
05/03/2021 08:59	2021-00003	WAITING FOR JUDGE REVIEW						II	W	F	ADULTERATE	ADULTERATED FOOD/LIQUID/DRUGS																																																																																																											
05/03/2021 08:59	2021-00003	WAITING FOR JUDGE REVIEW						II	W	F	53/U	ARSON WITH INTENTN TO DEFRAUD																																																																																																											
05/31/2021 06:36	2021-00006	PENDING	YES					W	F		14:134.3	ABUSE OF OFFICE																																																																																																											
05/05/2021 09:16	2021-00004	WAITING FOR JUDGE REVIEW	YES					W	F		24/67S	PRINCIPLE TO THEFT BY SHOPLIFTING																																																																																																											
05/05/2021 09:16	2021-00004	WAITING FOR JUDGE REVIEW	YES					W	F		1111	INVESTIGATION																																																																																																											
05/06/2021 08:10	2021-00005	PENDING	YES					W	M		0494	FACILITATION OF A FELONY																																																																																																											



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Searching the Appointment Pretrial Records

Using **Lookup → Search Appointments** will open the **Pre-Trial Services: Search (Appointment)** screen. Here you can search and filter for different pretrial records by their associated charges. You can either use the blue buttons to do *quick searches* or enter information in the fields to do *standard searches*.

Pre-Trial Services: Search (Appointment)

ACTIVE ASSIGNED TO (ME) ALL ACTIVE RECORDS APPOINTMENTS YESTERDAY APPOINTMENTS TODAY APPOINTMENTS TOMORROW APPOINTMENTS NEXT 5 DAYS

Appointments From: Appointments Through:

Appointment Type/Method: Appointment Reason:

Last Name: First Name: Middle Name: City:

Contact Level:

Assigned To:

Status:
 Active Disposed Any Status

ApptStatus:
 Active Missed Any Status

All Agencies Show Archived Only

ALL LOOKUP CLEAR FILTER



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Quick Searches

Several different quick searches are available by using the blue buttons.

ACTIVE ASSIGNED TO (ME)

ALL ACTIVE RECORDS

Use **Active Assigned to Me** to find records you have been assigned, while you can use **All Active Records** to simply view every active pretrial record.

APPOINTMENTS YESTERDAY

APPOINTMENTS TODAY

APPOINTMENTS TOMORROW

APPOINTMENTS NEXT 5 DAYS

These buttons will show you records based on the appointment dates entered in iSOMS. You can search based on **Appointments Yesterday**, **Appointments Today**, **Appointments Tomorrow**, or **Appointments Next 5 Days**.



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Standard Searches

Various fields are available if you need to do a search that the quick searches won't work for. Fill in the fields to narrow the search and click **Lookup** at the top or bottom of the page to perform the search. If you need to start over, simply click **Clear Filter** to remove all search field entries.

Lookup

Clear Filter

Selected Field Explanations

ApptStatus:

Active Missed Any Status

Appointment Status can help you find active appointments, missed, or both.

All Agencies Show Archived Only

If you have multiple agencies on your iSOMS server and you have permission to view them, use **All Agencies** to search all agencies available to you. **Show Archived Only** will only return records that have been archived.

As mentioned above, when you have finished with your search parameters, click **Lookup** to perform your search. This screen will show the records by appointment and related info. Double click on the desired entry to view, edit, or approve the record.

Pre-Trial Services: Search Results (Appointment)													NEW PRE-TRIAL	
Search Criteria ►													Search Results	
2 Records														
	Received On Date	Case Number	Current Status	Eligible	Contact Level	Last Name	First Name	Middle Name	Post	Race	Se	Appointment Date	Type/Method	Reason
	05/31/2021 06:36	2021-00006	PENDING	YES						W	F	02/25/2022 11:37	AT COURT HOUSE	CASE REVIEW
	05/06/2021 08:10	2021-00005	PENDING	YES						W	M	06/08/2021 10:23	IN OFFICE	COURT PREP



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Adding Pretrial Records

To create a new pretrial record, click **New Pre-Trial** in the upper right corner of the *Pretrial* search screen:

Pre-Trial Services: Search (Main)

NEW PRE-TRIAL AUDITS MAPS LOOKUP REPORTS MAINTAIN FILES

RECEIVED LAST 5 RECEIVED LAST 30 DISPOSED LAST 5 DISPOSED LAST 30 ACTIVE ASSIGNED TO (ME) ALL ACTIVE RECORDS

ALL UN-REVIEWED ALL UN-ASSIGNED ALL FUTURE CONTACTS ALL PAST CONTACTS NCIC CHECK (TODAY/MISSED)

LOOKUP CLEAR FILTER

Received From: Time: Received Through: Time: Case#

Current Status:

Contact Level:

Last Name: First Name: Middle Name:

NEW PRE-TRIAL

You will be asked to confirm creating a new pretrial record.

Click **Yes**. This will bring you to the **Pre-Trial: Master Name Search** screen. This screen allows you to either find someone's name in the Master Name records or enter a new name. You need to use an existing Master Name or create a new Master Name if you want to create a new pretrial record. This will allow you to use information already present in iSOMS and link your pretrial report directly to the Master Name and jacket number.

Pre-Trial: Master Name Search

BACK TO PRE-TRIAL SKIP MASTER NAME AND CREATE PRE-TRIAL RECORD.

Last Name: First Name: Jacket #: Last 4 SSN:

Social Security #: Date of Birth: Driver License #: Restrictions:

Type of Match:
 Begins Contains Ends

ALL LOOKUP CLEAR FILTER



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If the person for pretrial already has a record in iSOMS, you can enter information to narrow the search and click “**Lookup**.” Clicking “**All**” will show all Master Names in your system. If you are searching for a Master Name, once you enter any information to narrow the search and click “**Lookup**,” the next screen will show any results that matched your search, and you can choose the Master Name by clicking on it twice.

Search Criteria ►											
Search Results											
48 Records											
	Image	Agency	Last Name	First Name	Middle Name	Post Name	DOB	Race	Sex	SSN	DLN
	NO PHOTO	Shared	DOE	JIM							
		Shared	DOE	JOHN	(ALIAS)						
		Shared	DOE	JOHN	Q	SR	01/01/1965	WHITE	MALE	123-45-6789	

If the person has no Master Name in the database, you need to create a new one by clicking “**New Master Name**” in the upper right. (See **Creating a New Master Name** in the iSOMS Corrections Manual for more information if you need it.)

Pre-Trial: Master Name Search Results

LOOKUP NEW MASTER NAME MAINTAIN FILES

BACK TO PRE-TRIAL SKIP MASTER NAME AND CREATE PRE-TRIAL RECORD

Search Criteria ►

Search Results

48 Records

VIEW MY AGENCY

NEW MASTER NAME



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Once you double click the row with the correct name, the Master Name will appear and fill in information for you. You can fill in additional information if needed. Click “**Save & Create Pre-Trial Record**” at the top of the screen to begin the pretrial record.

Pre-Trial: Master Name View Record

SAVE & CREATE PRE-TRIAL RECORD BACK TO PRE-TRIAL SKIP MASTER NAME AND CREATE PRE-TRIAL RECORD.

Jacket Number: 116563

Last Name: DOE	First Name: JOHN	Middle Name: Q	Jr/Sr: SR
Race: WHITE	Sex: X MALE	Height: 510	Weight: 250
Facial Hair: NONE	Glasses: NONE	Hair Color: BLACK	Eye Color: BLACK
Social Security #: 123-45-6789	Date of Birth: 01/01/1965	Age From: 0	Age Through: 0
		Place of Birth: YOUR CITY, TN	
City of Birth:			
NCIC POB:			
Citizen: (Y/N)	Here Illegally: (Y/N)	Foreign Born: (Y/N)	Veteran: (Y/N)
Resident: RESIDENT		X	

SAVE & CREATE PRE-TRIAL RECORD

If you have not entered much information yet, you will get a data entry warning. But this will not happen if the Master Name has been sufficiently filled in before. In any case, the Master Name will fill in information on the newly created pretrial record.

Pre-Trial Services: View Record

Case #: 2025-00002 Received On: 07/16/2025 Time: 10:04:30 Received By: 603 ELDER, MARTIN WILLIAM -INV X Q

Jacket #: 116563

Last Name: DOE	First Name: JOHN	Middle Name: Q	Jr/Sr: SR
(Age: 60/60)			
Common/Business Name:			
House #: 101	Direction: MAIN STREET	City: MARYVILLE	Apt/Lot #: 35.6567552
State: TN	ZipCode: 37803	Latitude: 35.6567552	Longitude: -83.9955879
County: YOUR COUNTY	X	Home Phone: 865-111-1111	Cell Phone: 865-333-3333
		Work Phone: 865-222-2222	Email:
Text: CELL CARRIER			
Assigned To:	Assigned On:	Time:	
Contact/Release Level: CONTACT LEVEL 1	X	PENDING	Status Date: Time:

Image #: 1 of 1



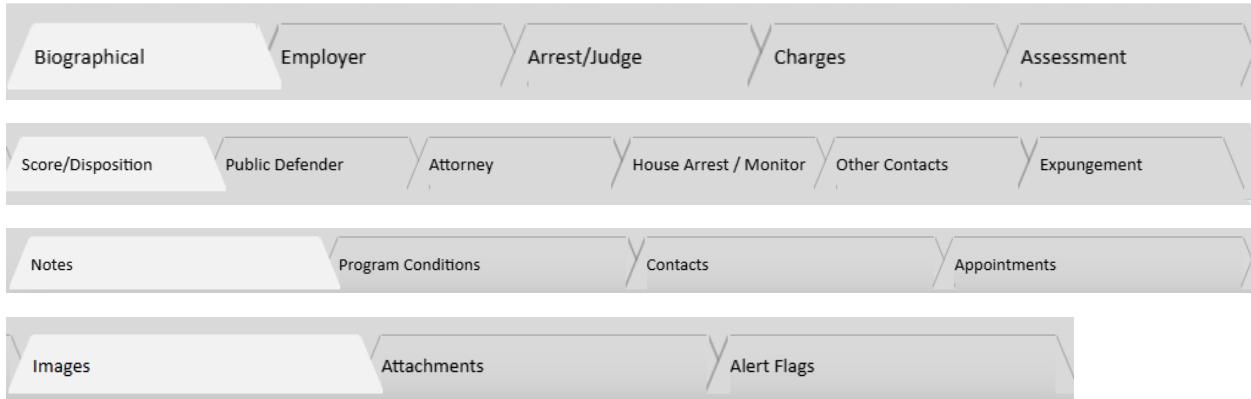
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There are two primary sections of the record:

1. The *fields* in the upper part of the screen. These are for details about the person, address, contact notes, and so on.

Case #:	Received On:	Time:	Received By:	
2025-00002	07/16/2025	10:04:30	603 ELDER, MARTIN WILLIAM -INV	X <input type="button" value="Search"/>
Jacket #: 116563				
Last Name:	First Name:	Middle Name:	Jr/Sr:	
DOE	JOHN	Q	SR	X <input type="button" value="Age: 60/60"/>
Common/Business Name:				
House #:	Street:			
101	Direction: MAIN STREET		Apt/Lot #:	CITY: MARYVILLE
State:	ZipCode:	Latitude:	Longitude:	
TN	X 37803	35.6567552	-83.9955879	
County:	Home Phone:	Cell Phone:	Work Phone:	Email:
YOUR COUNTY	X 865-111-1111	865-333-3333	865-222-2222	
Text:		CELL CARRIER		
Assigned To:		Assigned On:	Time:	
Contact/Release Level:		Current Status:		
CONTACT LEVEL 1		X PENDING		X

2. The *tabs* record information about employers, arrest/judge, charges, assessments, attorney, and more.



Fill out the fields concerning the item and then the tabs as appropriate. This process is covered in detail in the next section, *Filling Out a Pretrial Record*.

After you enter new details, make sure to click **Save** at the top of the screen.

SAVE



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Filling Out a Pretrial Record – Fields

This section explains in detail the different fields for a pretrial entry. The fields cover information such as address, contact info, assignment, contact/release level, current status, and more.

Various of these fields are dropdown, not freeform. If you need to add, edit, or delete options, these can be accessed in **Maintain Files** (see *Maintain Files Entries* on page 24 for how to do this.)

MAINTAIN FILES

Fields



Case #:	Received On:	Time:
2025-00002	07/16/2025	10:04:30

Case # is for the case number for this pretrial record. **Received On Date** and **Time** are for the date/time of the record. These fields automatically filled in but you can change them if so desired.

Received By:	Jacket #:
603 ELDER, MARTIN WILLIAM -INV	116563

Received By is to note the officer who is recording this information for pretrial – this fills in by default with your name. **Jacket #** will also automatically be filled in.

Last Name: DOE	First Name: JOHN	Middle Name: Q	Jr/Sr: SR	(Age: 60/60)
Common/Business Name:				
House #: 101	Street: MAIN STREET	Apt/Lot #: MARYVILLE	City: TN	Zip Code: 37803
Latitude: 35.6567552	Longitude: -83.9955879			

The next set of fields lists information about the person. Much of this will be filled in from the Master Name, but you can fill in more here if necessary.



Pretrial Guide

County: YOUR COUNTY	Home Phone: 865-111-1111	Cell Phone: 865-333-3333	Work Phone: 865-222-2222	Email: FAKEEMAIL@FAKESITE.COM
Text: 865556789@MMS.ATT.NET	CELL CARRIER			

These fields list the information on phone and email for the person. If you want to setup email-to-text, first type the phone number in **Text**, then press **Cell Carrier** to select their carrier. The carrier email path will automatically be added to the end of the phone number.

Text: 865-555-1234
CELL CARRIER

Text: 865551234@MMS.ATT.NET

Assigned To: 603 ELDER, MARTIN WILLIAM -INV	Assigned On: 07/16/2025	Time: 00:00:00
--	----------------------------	-------------------

Assigned To lists the officer or employee this pretrial record is assigned to and the date / time in **Assigned On**.

Contact/Release Level: CONTACT LEVEL 1

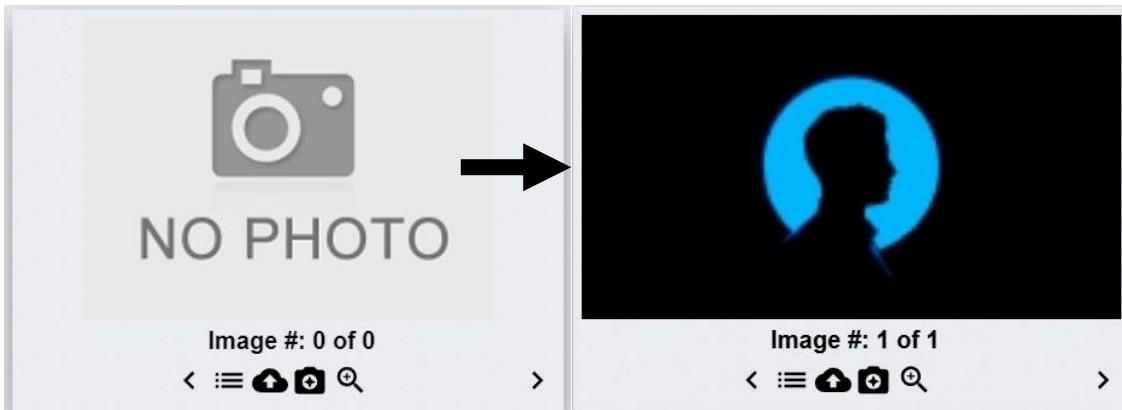
Current Status: PENDING	Status Date: 07/16/2025	Time: 10:19:04
----------------------------	----------------------------	-------------------

Contact / Release Level lists which contact level the person is set to, such as *Level 1, 2, or 3*. **Current Status** lists the status of the pretrial, including *Pending, Waiting for Judge Review, or Review Completed*.



Pretrial Guide

If you would like to add an image of the person, you can click **Upload Image** () or **Take New Photo** () on the right. Select or take the image and it will be added.



Make sure to **Save** at the top of the record as you go so you do not lose entered details.





Pretrial Guide

Maintain Files Entries

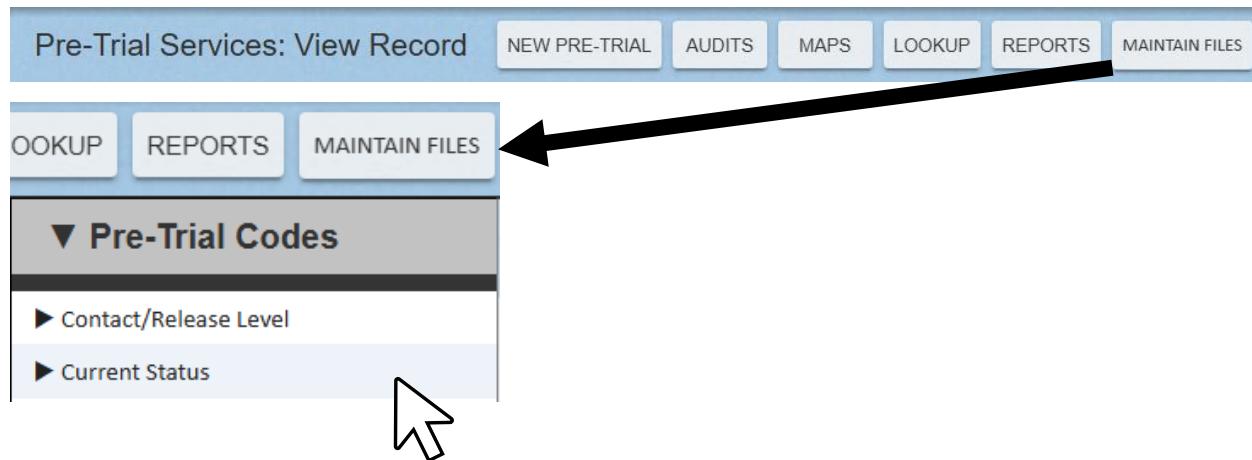
Many dropdown options are present in iSOMS. You can use **Maintain Files** to add to them. To use this, click **Maintain Files** at the top right of the screen. Then navigate to the correct code section and choose the appropriate option for the code you want to add. We will do one example, but you can find the right option to change any dropdown beside it in the main manual entry for that field.



IMPORTANT: Only a person with Super User permissions can change **Maintain Files** settings. Make sure you have a Super User editing if using that method.

The method of adding codes (and the way to edit current codes) is to use Maintain Files. As an example, let's change the **Current Status** dropdown to have a new option, *Deferred*. Navigate to the **Pretrial** module under **Admin → Agency → Pre-Trial Services**, and then click:

Maintain Files → Pre-Trial Codes → Current Status





Pretrial Guide

This will open the list of all the current codes for *Current Status*. If you want to edit a current code, find it in the list that appears and double-click it.

To add a new code, click **New Record**:

Maintain All Codes: Search Results

LOOKUP NEW RECORD MERGE REPORTS

Search Criteria ►

Search Results

3 Records

EXPORT GRID TO FILE

Code	NCIC	IBR	Description	Entry Date	Entry By	In-Active	Agency	System Code	
PENDING			PENDING	04/25/2021 14:15	ELDER, MARTIN		BCSO	NO	
REVIEW COMPLETED			REVIEW COMPLETED	04/25/2021 14:16	ELDER, MARTIN		BCSO	NO	
WAITING FOR JUDGE			WAITING FOR JUDGE REVIEW	04/25/2021 14:15	ELDER, MARTIN		BCSO	NO	

On the screen that appears, type the **Code** (system hidden name) and **Description** (the actual words displayed for users), and then click **ADD** to add the code. This will open a new screen, but you can just hit **Save** and exit the code record; we do not need to add any special functionality.

Add Code

Code:
DEF

Description:
DEFERRED

ADD CANCEL

Maintain All Codes: View Record

<< FIRST < PRIOR NEXT > LAST >>

Code:
DEF In-Active

Description:
DEFERRED

If we go back to the *Pretrial* records, we will see our new option in the **Current Status** dropdown:

Current Status:

DEFERRED



Pretrial Guide

DEFERRED

PENDING

REVIEW COMPLETED

WAITING FOR JUDGE REVIEW

A Super User can follow this similar procedure to add additional codes for more options to almost any dropdown in the module.



Pretrial Guide

Filling Out a Pretrial Record – Tabs

Summary

Fill out the tabs below the fields as needed.

The **Biographical** tab contains additional information on the identity of the person, such as description, IDs, military/tribe info, and more.

Employer is for recording information about the employer. **Arrest/Judge** records information on the person's arrest and the judge related to this pretrial.

Charges is a grid for charges the person is facing.

Assessment should be filled out to assess the person based on pretrial info.



Score/Disposition is for information on classification / other scores and the disposition.

Public Defender and **Attorney** tabs let you record info on the person's public defender and/or attorney if they use one.

House Arrest / Monitor lets you record information on the person if they are under a house arrest or monitoring program.

Other Contacts can be used to add people related to the subject of this record.

If you are a Super User, **Expungement** lets you expunge this record and record who expunged it.

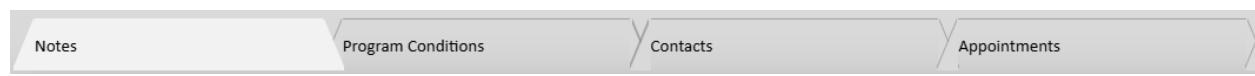


Notes is used to take notes, like most other notes tabs in iSOMS, but this one also auto-records some information from other tabs.

Program Conditions can be used to record conditions for the pretrial program.

Use **Contacts** to record the history of contacting the individual and their response or failure to respond.

Appointments are for any appointments the person must attend as part of their pretrial.





Pretrial Guide

Images, and **Attachments** tabs are available if you need to upload images and documents. (Images and Attachments in this module function similar to those in all of iSOMS, so if you are familiar with them, you do not need to read those sections.)

Alert Flags is to create warning messages when the record is opened.





Pretrial Guide

Biographical Tab

Biographical

Social Security #: 123-45-6789	Date of Birth: 01/01/1965 <input type="button" value="Calendar"/>	(Age: 60/60)	
Race: WHITE	Sex: MALE <input type="button" value="X"/>	Height: 510 <input type="button" value="X"/>	Weight: 250 <input type="button" value="X"/>
Build: AVERAGE	Complexion: LIGHT <input type="button" value="X"/>	Hair Color: BLACK <input type="button" value="X"/>	
DL State: TN <input type="button" value="X"/>	Driver License #: 123456789	Class: 123456789	Expiration Date: 12/31/2020 <input type="button" value="Calendar"/>
Military ID: TN987655	SID #: 123456789	FBI #: 123456789	ICE #: 123456789
DOC #: 123456789	Student ID: 123456789		
Military Branch: -----	Military Rank: -----	Indian Tribe: -----	
Tribal ID: -----			



Pretrial Guide

Employer Tab



The **Employer** tab keeps information about the person's employment. If you already have the business in your records, simply type the name (such as **JOHN AND COMPANY**) and it will appear automatically. If you don't have the business in iSOMS or for more information on inputting new organizations into iSOMS for quick reference later, see *Appendix A, Business Records* on page 71.

Employer: JOHN AND COMPANY	<input type="button" value="SEARCH"/>	<input type="button" value="EDIT"/>	<input type="button" value="ADD"/>
Address 1: 101 MAIN STREET			
Address 2:	Apt/Suite #:		
City: MARYVILLE	State: TN	Zip Code: 37803	
Phone: (865) 222-2222	Email:		
Latitude:	Longitude:		
Occupation: BIRD WATCHING	Supervisor:	Employment Length:	Normal Hours:

You should also fill out some minor details about the position and employment history:

Occupation: WORKER	Supervisor: BOSS MAN
Employment Length: 2 years	Normal Hours: 40



Pretrial Guide

Arrest / Judge Tab

Arrest/Judge

The **Arrest / Judge** tab lists information on the arrest and the related judge to the arrest / pretrial.

Pretrial Outcome Type: NEW CRIMINAL ARREST Funded By Grant #: PUBLIC SAFETY ASSESSMENT 2020 Failed To Appear(FTA) New Criminal Arrest (NCA)

New Violent Criminal (NVCA)

Arresting Department: SPD Primary Intake Reason: BURGLARY Classification:

Arrest Date: 07/14/2025 Time: 00:00:00 Intake Date: 07/15/2025 Time: 00:00:00 Appearance Date: 07/16/2025 Time: 00:00:00

Failed To Appear Failed To Appear Reason:

Judge: MR JUDGE AND JURY

Address 1: Apt/Suite #:

Address 2: State: Zip Code:

City: Email:

Phone: Longitude:

Pretrial Outcome Type: NEW CRIMINAL ARREST Funded By Grant #: PUBLIC SAFETY ASSESSMENT 2020

Pretrial Outcome Type should be for the result of the pretrial, such as *New Criminal Arrest*, *New Violent Criminal Arrest*, or *Failed to Appear*.

New Criminal Arrest (NCA)

New Violent Criminal (NVCA)

If the outcome is *New Criminal Arrest* or *New Violent Criminal Arrest*, make sure to check the appropriate checkbox.

Failed To Appear(FTA)

Failed To Appear Failed To Appear Reason: FEAR OF GOING TO JAIL

If the outcome is *Failed to Appear*, make sure to check the box at the top and bottom of the tab and to add a Failed to Appear Reason.

Continued on the next page



Pretrial Guide

Arresting Department: SPD	Primary Intake Reason: BURGLARY				
Arrest Date: 07/14/2025	Time: 00:00:00	Intake Date: 07/15/2025	Time: 00:00:00	Appearance Date: 07/16/2025	Time: 00:00:00

Use these fields to add information related to the arrest, including the **Arresting Department** and the **Primary Intake Reason**.

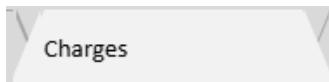
Judge: MR JUDGE AND JURY	SEARCH	EDIT	ADD
Address 1:			
Address 2:	Apt/Suite #:		
City:	State:	Zip Code:	
Phone:	Email:		
Latitude:	Longitude:		

Add the information on the **Judge** here. This uses the iSOMS Business system, but it isn't necessary to add address or other information as long as you have the judge name. If you don't have a particular judge in this record, simply press **ADD** and add the judge's name. The rest of the fields there are optional.



Pretrial Guide

Charges Tab



The **Charges Tab** is where the charges related to this pretrial are entered. You will enter the charges and information related to each charge. x

1 Charge														EXPORT GRID TO FILE	ADD CHARGE
Expunged	Charge	Charge Description	Court Date	FTA	Court	Citation#	Bond	Docket#	Org Bal	Current	Speed	Zone	Disposition Date		
	14:70.4/FR	ACCESS DEVICE FRAUD/FAKE PRETENSES/SWINDLE/CONFIDENCE GAME	07/04/2025 00:00	NO	CC	12345	1000.00	12345	0.00	0.00	0	0			

Use the **Add Charge** button at the far right to add a charge.

1 Charge														EXPORT GRID TO FILE	ADD CHARGE
Expunged	Charge	Charge Description	Court Date	FTA	Court	Citation#	Bond	Docket#	Org Bal	Current					
	14:70.4/FR	ACCESS DEVICE FRAUD/FAKE PRETENSES/SWINDLE/CONFIDENCE GAME	07/04/2025 00:00	NO	CC	12345	1000.00	12345	0.00	0.00					
ADD CHARGE															

When you click **Add Charge**, you will be asked if you are sure you want to add a charge. Click **Yes** and the below screen will appear.

View Charge

FIRST << PREV NEXT >> LAST Entry Date: 07/16/2025 13:52 / Entry

Charge Code:	Bond	Fine	Cost		
	0	0	0		
Charge Free Form:	<input type="checkbox"/> Warning Only				
Charge/Statute Code:	Ordinance Code:	Charge Classification:	Title:	Section:	Paragraph:
Charge Detail Court History Disposition Notes Expungement					
Charge Date: 07/16/2025	Time: 10:04:30	Offense Date: 07/16/2025	Time: 10:04:30	Counts: 0	

Enter the charge details into the fields and click **SAVE** to avoid losing work. Then reopen the charge by double-clicking it and continue editing.



Pretrial Guide

FIRST << PREV NEXT >> LAST **Entry Date: 07/16/2025 13:46**

Charge Code: 14:70.4/FR ACCESS DEVICE FRAUD/FAKE PRETENSES/SWINDLE/CONFIDI X	Bond: 0	Fine: 0	Cost: 0
Charge Free Form: YOU CHARGED A CHARGER IN THE WRONG OUTLET	<input type="checkbox"/> Warning Only		
Charge/Statute Code: 12345	Ordinance Code: 12345	Charge Classification: A	Title: 12345
Section: 12345	Paragraph: 12345		

Fill in as much information as possible: more can be added later as needed. There is a list of tabs in the middle of the screen and each tab is a button that opens new details on Charge Detail, Court History and more.

Additional Information on the Charges Tab

Multiple charges can be added. Click **Save** at the bottom of this screen after entering the information for each charge and use the **Exit** button when done. You can also use the navigation buttons at the top left of this screen (**First, Prev, Next, Last**) to move between the charges quickly without having to close the entire screen.

View Charge

FIRST << PREV NEXT >> LAST

If you have trouble seeing everything on this screen, you should scroll down or zoom out in your browser settings on the right of your screen.

Charge Detail Court History Disposition Notes Expungement



Pretrial Guide

Assessment Tab



The **Assessment** tab is for answering a series of questions about the person for classification and scoring purposes. These questions generally relate to the criminal history of the individual.

1. Age at current arrest:	<input type="text" value="22 or younger"/> X ▾
2. Current violent offense:	<input type="text" value="Current violent offense (no)"/> X ▾
2a. Current violent offense and 20 years old or younger:	<input type="text" value="Current violent offense and 20 years old or younger (no)"/> X ▾
3. Pending charge at the time of the arrest:	<input type="text" value="Pending Charge at time of arrest (YES)"/> X ▾
4. Prior misdemeanor conviction:	<input type="text" value="Prior misdemeanor conviction (YES)"/> X ▾
5. Prior felony conviction:	<input type="text" value="Prior felony conviction (no)"/> X ▾
5a. Prior conviction (misdemeanor or felony):	<input type="text" value="Prior conviction (misdemeanor or felony) (YES)"/> X ▾
6. Prior violent conviction:	<input type="text" value="Prior violent conviction 6a-(no)"/> X ▾
7. Prior failure to appear in the past 2 years:	<input type="text" value="Prior failure to appear in past 2 years 7a-(no)"/> X ▾
8. Prior failure to appear older than 2 years:	<input type="text" value="Prior failure to appear older than 2 years (YES)"/> X ▾
9. Prior sentence to incarceration:	<input type="text" value="Prior sentence to incarceration (no)"/> X ▾

Answer the questions and the scores in the **Score / Disposition** tab will automatically be set.



Pretrial Guide

Score / Disposition Tab



The **Score / Disposition** tab tells the scores from the assessment tab and also has fields related to the disposition and program status of the individual.

FTA Score Raw: 3	FTA Score Scaled: 4	NCA Score Raw: 6	NCA Score Scaled: 4	NVCA Score Raw: 2	NVCA Score Scaled: 2	<input checked="" type="checkbox"/> Eligible For Program	Next NCIC Check Date: 07/18/2025
Overridden on Date: 07/17/2025		Overridden Reason: Program Start Date: 08/14/2025				Final Disposition:	
Removed Date: 07/17/2025		Removed Reason: Program End Date: 08/14/2025				Removed By:	
FTA Score Raw: 3	FTA Score Scaled: 4	NCA Score Raw: 6	NCA Score Scaled: 4	NVCA Score Raw: 2	NVCA Score Scaled: 2		

These scores will be automatically tabulated based on the checkboxes in **Arrest / Judge** and the answers in the **Assessment** tab.

<input checked="" type="checkbox"/> Eligible For Program	Program Start Date: 07/17/2025	Program End Date: 08/14/2025
Final Disposition: COMPLETED PROGRAM	<input type="button" value="X"/> <input type="button" value="▼"/>	

If the individual is **Eligible for Program**, check this box and also go down and add the expected **Program State Date** and **Program End Date**. If the disposition is known, add that under **Final Disposition**.

Next NCIC Check Date: 07/18/2025	<input type="button" value="Calendar"/>
-------------------------------------	---

Add the **Next NCIC Check Date** under this tab.

Overridden on Date: 07/16/2025	Overridden Reason: FAMILY	<input type="button" value="X"/> <input type="button" value="▼"/>
-----------------------------------	------------------------------	---

If there is an override related to this pretrial, add the **Overridden on Date** and **Override Reason** here.



Pretrial Guide

Removed Date:	Removed Reason:
07/01/2025	<input type="text" value="MISSSED SCHEDULED APPOINTMENTS"/> X ▾
Removed By:	<input type="text" value="603 ELDER, MARTIN WILLIAM -INV"/> X ▾

If the person needs to be removed from the program, add the **Removed Date**, **Removed Reason**, and **Removed By** field information.



Pretrial Guide

Public Defender Tab



The **Public Defender** tab keeps information about the person's public defender, if they have one. If you already have the public defender in your records, simply type the name (such as **JIMS LAW FIRM**) and that person will appear automatically. If you don't have the attorney in iSOMS or for more information on inputting new info like this into iSOMS for quick reference later, see *Appendix A, Business Records* on page 71.

<input checked="" type="checkbox"/> Public Defender	Assigned On Date: 07/16/2025	Time: 00:00:00	Disposition Date: 07/17/2025	Time: 00:00:00
Public Defender: JIMS LAW FIRM				
Address 1:				
Address 2:	Apt/Suite #:			
City:	State:	Zip Code:		
Phone:	Email:			
Latitude:	Longitude:			
<input checked="" type="checkbox"/> Public Defender	Assigned On Date: 07/16/2025	Time: 00:00:00	Disposition Date: 07/17/2025	Time: 00:00:00

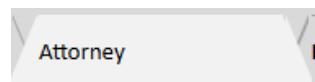
First, check **Public Defender** if this person has one assigned to them, because this will allow this record to show up in searches and reports later. Then add the **Assigned On Date / Time** immediately and the **Disposition Date / Time** later (when disposed/dismissed/finished).

Afterwards, choose the public defender or add a new one to the records if necessary.



Pretrial Guide

Attorney Tab



The **Attorney** tab keeps information about the person's attorney. If you already have the attorney in your records, simply type the name (such as **JIMS LAW FIRM**) and that person will appear automatically. If you don't have the attorney in iSOMS or for more information on inputting new info like this into iSOMS for quick reference later, see *Appendix A, Business Records* on page 71.

Attorney:	SEARCH	
JIMS LAW FIRM	EDIT	ADD
Address 1:		
Address 2:	Apt/Suite #:	
City:	State:	Zip Code:
Phone:	Email:	
Latitude:	Longitude:	📍



Pretrial Guide

House Arrest / Monitor Tab



The **House Arrest / Monitor** tab is used to keep track of house arrest information, such as last visit date, electric monitoring, if the subject has moved, etc.

<input type="checkbox"/> House Arrest	<input type="checkbox"/> Electronic Monitoring	Electronic ID: _____	Monitor Start Date: _____
Time: _____	Monitor End Date: _____	Time: _____	
<input type="checkbox"/> Moved To New Address	Notified Date: _____	Time: _____	Actual Moved Date: _____
Time: _____	Time: _____	Time: _____	Time: _____
Last Home Visit Date: _____	Time: _____	Next Home Visit Date: _____	Time: _____
<input type="checkbox"/> Absconded	<input type="checkbox"/> Warrant Issued	Absconded Date: _____	Time: _____ Warrant Number: _____

House Arrest Electronic Monitoring

If the person is under house arrest or has electronic monitoring, mark the **House Arrest** or **Electronic Monitoring** box as appropriate.

Electronic ID: _____	Monitor Start Date: _____	Time: _____	Monitor End Date: _____	Time: _____
12345	07/17/2025	00:00:00	07/24/2025	00:00:00

These fields relate to the electronic monitor. Add the **Electronic ID**, **Monitor Start Date / Time**, and **Monitor End Date / Time**.

<input checked="" type="checkbox"/> Moved To New Address	Notified Date: _____	Time: _____	Actual Moved Date: _____	Time: _____
	07/14/2025	00:00:00	07/17/2025	00:00:00

If the person moves to a different address while under house arrest or monitoring, then check **Moved to New Address** and the notification date in **Notified Date**. Once they have moved, add **Actual Moved Date**.

Last Home Visit Date: _____	Time: _____	Next Home Visit Date: _____	Time: _____
07/18/2025	00:00:00	07/31/2025	00:00:00

Use these fields to track home visits: the **Last Home Visit Date** and the **Next Home Visit Date**.



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Absconded

Warrant Issued

Absconded Date:
07/18/2025



Time:
00:00:00

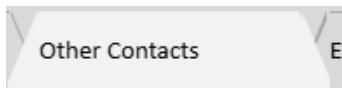
Warrant Number:
12345

If the person has fled from monitoring / house arrest, check **Absconded** and add the **Absconded Date / Time**. Then, once a warrant has been issued, check **Warrant Issued** and add the **Warrant Number**.



Pretrial Guide

Others Contacts Tab



The **Others Contacts** tab lets you record any other individuals (besides the subject of pretrial) that are involved in the situation and details relevant to those people. To view, edit, or delete a current entry, double-click an entry from the table.

When you add a new entry, you should fill out only the tabs you need to fill out to track information and then save it. Details are provided for each of the sub-tabs below, although each sub-tab is relatively intuitive. Add information as needed.

1 Person											EXPORT GRID TO FILE	ADD PERSON
	Entry Date	How Involved	Relationship	Last Name	First Name	Middle	Post Name	DOB	Age	Home Phone		
	12/31/2024			DOE	JANE	F		05/15/1995	29			

In order to add a new entry, click the **Add Person** button. Confirm you want to add a new person involved, and then you will see the options to fill in the fields.

ADD PERSON

View Others Involved

<input type="button" value="SEARCH PEOPLE"/>	<input type="text" value="How Involved:"/>	<input type="text" value="Relationship:"/>	<input type="button" value="SCAN DL"/>
<input type="checkbox"/> Hide Name on Report <input type="checkbox"/> Hide Details on Report <input type="checkbox"/> Safety Restraints Used			
Last Name: DOE	First Name: JAMES	Middle Name: RANDAL	Jr/Sr: <input type="button" value="▼"/>
Nickname/AKA: House #: 1142 Street: OXFORD HILLS Apt/Lot #: City: MARYVILLE		NO PHOTO Image #: 0 of 0 <input type="button" value="<"/> <input type="button" value=">"/> <input type="button" value="☰"/> <input type="button" value="Cloud"/> <input type="button" value="Camera"/> <input type="button" value="Search"/>	
State: TN ZipCode: <input type="text"/> County: <input type="text"/> Home Phone: (865)-111-1111 Cell Phone: <input type="text"/> Work Phone: <input type="text"/> Email: <input type="text"/>			
<input type="button" value="Biographical"/>		<input type="button" value="Employer"/>	<input type="button" value="Juvenile / Child Info"/>

The fields at the top list the person's involvement and relationship to the people involved. Then identifying fields are below, along with additional headers to add extra info such as *Biographical*, *Employer*, and *Juvenile / Child Info*. For details, see below.



Pretrial Guide

Quick Fill from Master Names

If you already have information on someone as a Master Name, then you can add it quickly by clicking the **Search People** button in the upper left.

SEARCH PEOPLE

This will open the Master Name search screen. Input a name and other identifying info (such as DL number or SSN, etc.), then click **Lookup**.

Master Name: Search

Selecting Replacement Master Name CLEAR CANCEL

UPDATED LAST 7 DAYS ACTIVE RELEASE/PROBATION NEEDS TRIBE VERIFICATION

LOOKUP CLEAR FILTER

Last Name: **DOE** First Name: Middle Name: Social Security #

House #: Direction: Street: Apt/Lot #: City:

Eye Color: ▾

Driver License #: SID #: FBI #: Jacket #: Booking #:

Select the person from the list to add them, and then click **Save and Select** in the *Others Involved* tab. This will autofill information you have on them.

	BARCHART2	DOE	JAMES	RANDAL	MASTERNAME
		MERGE UN-MERGE SAVE AND SELECT			

Last Name: **DOE** First Name: **JAMES** Middle Name: **RANDAL** Jr/Sr: ▾

Nickname/AKA:

House #: **1142** Street: **OXFORD HILLS** City: **MARYVILLE**

Apt/Lot #:



Pretrial Guide

Filling in Information

How Involved:

PROPERTY OWNER



Relationship:

SCAN DL

First, fill in **How Involved** dropdown with how the person is connected to the individual.

How Involved:

PROPERTY OWNER



Add the **Relationship** this person has to the other people involved.

Relationship:

BROTHER

Now you can scan the person's driver license if you click **Scan DL**.

SCAN DL

Hide Name on Report Hide Details on Report Safety Restraints Used

If you need to hide this name or details about the report, check **Hide Name** or **Hide Details**.

If the person had to be restrained, check **Safety Restraints Used**.

Now fill out the information about the person if necessary:

Last Name:

DOE

First Name:

JAMES

Middle Name:

Jr/Sr:



Nickname/AKA:

House #:

123

Street:

MADE UP ST

City:

MURFREESBORO

State:

TN

Direction:

55555

ZipCode:



RUTHERFORD

Home Phone:

(865)-555-6789

Email:

email@email.com



Pretrial Guide

Headings

Below the main fields, the headings are available to type additional information about the person.

Biographical

Fill in the biographical information under this heading, including SS and DL numbers.

Race: HISPANIC	Sex: MALE	Height: 6	Weight: 180	Hair Color: BLACK	Eye Color: BLACK
Social Security #: 123-45-6789	Date of Birth: 11/20/2000	Marital Status: (Age: 23)	COMMON LAW	Military:	
Person Type(forms):					
Features:		Clothing:		Gang:	
DL State: TN	Driver License #: 123-45-67890	Class: D	Expiration Date: 10/26/2024	Restrictions:	Local ID: Other ID:

Employer

Here you can add an employer record. The Employer system works by storing records of employers. This makes it so that you do not have to continuously re-enter the same information on the same business. See *Appendix A, Business Records* on page 71 for more information.

Employer: CHICK-FIL-A	SEARCH	EDIT	A
Address 1: 555 CHICKEN WAY			
Address 2:	Apt/Suite #:		
City: KNOXVILLE	State: TN	Zip Code: 37912	
Phone: (865) 555-1234	Email: EATMORECHIKN@CFA.COM		



Pretrial Guide

Juvenile / Child Info

Here you can fill out information on the individual if they were a juvenile / child.

Social Security #: 123-45-6789	Date of Birth: 11/20/2010	Person Type(forms): (Age: 13) CHILD	Level Of Education: 7 TH GRADE
School: FORT CRAIG SCHOOL			
Notes: NOTES			

Add the **Level of Education** and **School** along with any necessary **Notes**.

This completes filling out the *Others Contacts* entry. Click **Save** in the bottom right to finish this entry. If you have any more to add, simply repeat the process.

SAVE

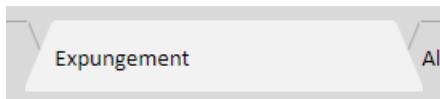
DELETE

EXIT

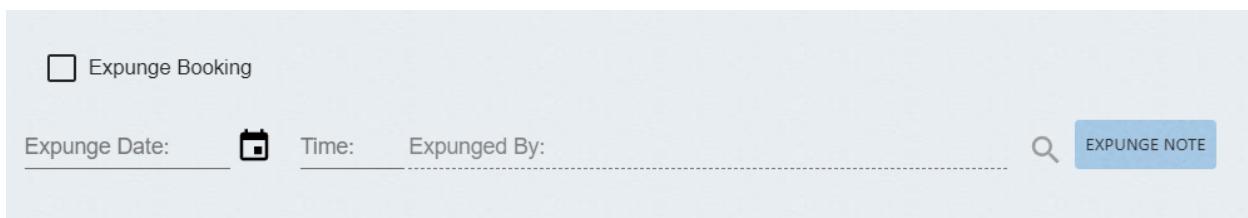


Pretrial Guide

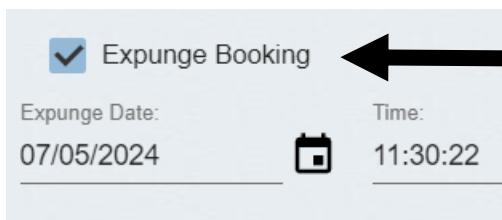
Expungement Tab



The **Expungement** tab is used if a court order has been issued to expunge the complete pretrial record. There is also an expungement option under the **Charges** tab on page for expunging individual charges without expunging the entire record. You should use this tab if you need to expunge the entire pretrial record.



Checking **Expunge Booking** allows Agency Super Users and Booking Super Users to expunge this entire booking. Only users with these security privileges can see the record once it has been expunged – all other employees will not see the booking if the **Expunge Record** checkbox is checked.



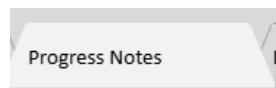
Users with the proper security privileges will still be able to see the record, but users without expungement security privileges will *not* see the expunged record.

If the record was improperly or accidentally expunged, a Super User or an employee with expungement permissions can uncheck the box. After this, the record will be visible to all users again.



Pretrial Guide

Notes Tab



The **Notes** tab is for recording any information on the pretrial. Some entries will automatically be added here as you enter other pieces of information. You can add manual notes here as well.

A screenshot of a software interface showing a table of notes. The table has columns for "Entry Date", "Note Date", "Employee", "Note Type", and "Notes". There are two rows of data. The first row has icons for edit and print, and the notes "THIS IS A NOTE". The second row has icons for edit and print, and the notes "Assigned To: ELDER, MARTIN WILLIAM -INV". Above the table is a header with "2 Notes" and buttons for "VIEW STORY", "EXPORT GRID TO FILE", and "ADD NOTE". Below the table is a large blue button labeled "THIS IS A NOTE".

To view or edit an entry, double-click it on the table. To add a new note, click **Add Note** in the upper right.

ADD NOTE

The **View Story** button will show all notes that have been added on one page.

VIEW STORY

A screenshot of a software interface showing a "View Story" section. It contains a large blue header bar with the text "View Story". Below it is a list of notes. The first note is "07/15/2024 15:35:19 -- MAIN" followed by "A NOTE ON NOTES". The second note is "07/15/2024 15:35:28 -- INITIAL CONTACT WITH PICKUP AGENCY" followed by "HELLO THERE".



Pretrial Guide

Program Conditions Tab

The **Program Conditions** tab is for recording the conditions of the pretrial in short entries or notes.

Program Condition	Expected By	Completed On	Print	Print	Edit
COMMUNITY SERVICE	07/18/2025 00:00				
NO NEW ARREST	07/18/2025 00:00	07/18/2025 00:00			

To view, edit, or delete a program condition note, simply double click it on the table. To add a new condition, click **Add Program Condition** and then add the condition and a note:

ADD PROGRAM CONDITION

View Program Condition

Entry Date: 07/17/2025 10:26 / Entry By:

Program Condition: COMMUNITY SERVICE X ▾

Expected Completion Date: 07/18/2025 Time: 00:00:00

Completion Date: Time:

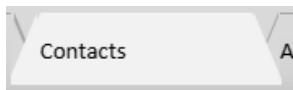
Notes: [Text area]

SAVE **DELETE** **EXIT**



Pretrial Guide

Contacts Tab



The **Contacts** tab is for recording officer and employee contact with the person in the pretrial program.

A screenshot of a software interface showing a table titled "2 Contact Logs". The table has columns for Contact Date, Contacted By, Reason, Contact Made, Contact Method, and actions (print, edit). Two rows of data are shown. Below the table is a blue button labeled "GO TO YOUR APPOINTMENT".

Contact Date	Contacted By	Reason	Contact Made	Contact Method			
07/16/2025 12:13		APPOINTMENT REMINDER	YES	ALTERNATIVE CONTACT			
07/17/2025 10:30		FTA	YES	TEXT			

To view, edit, or delete a contact, simply double click it on the table. To print down the information, click the printer icon to print a form (such as Form Letter) with the contact log recorded. To add a new contact log, click **Add Contact Log** and then add the details:

A screenshot of a software interface showing the "View Contact Log" form. The form includes fields for Contact Date (07/16/2025), Time (12:13:33), Contact Made (checked), Contact Method (ALTERNATIVE CONTACT), Contact Reason (APPOINTMENT REMINDER), Notes (GO TO YOUR APPOINTMENT), Fail to appear Reason, Contact Disposition, and Next Contact Date/Reason. At the bottom are buttons for SAVE, DELETE, and EXIT.

Entry Date: 07/16/2025 12:13 / Entry By: EMPLOYEE

Contact Date: 07/16/2025 Time: 12:13:33 Contact Made:

Contact Method: ALTERNATIVE CONTACT

Contact Reason: APPOINTMENT REMINDER

Notes: GO TO YOUR APPOINTMENT

Fail to appear Reason:

Contact Disposition:

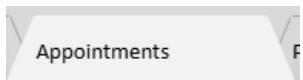
Next Contact Date: 07/16/2025 Time: 12:13:33 Next Contact Reason:

SAVE DELETE EXIT



Pretrial Guide

Appointments Tab



The **Appointments** tab is for logging information on appointments between officers/employees and the person on pretrial.

A screenshot of a software interface showing a table titled '1 Appointment Log'. The table has columns: Appointment Date, Appointment By, Reason, Type/Method, Arrived On, Missed, and Missed Reason. The first row contains the following data: 07/17/2025 10:37, COURT PREP, AT COURT HOUSE, 07/17/2025 00:00, (empty), (empty), (empty). Above the table are two buttons: 'EXPORT GRID TO FILE' and 'ADD APPOINTMENT LOG'. Below the table are several small icons for printing and editing.

To view or edit an entry, double-click it on the table.

To text or email for a missed appointment, click one of the first two text/email buttons:



To text or email a reminder for an upcoming appointment, click one of the two second text/email buttons:





Pretrial Guide

To add a new appointment, click **Add Appointment Log** in the upper right. Now fill in the reasons and add any additional notes.

ADD APPOINTMENT LOG

View Contact Log

Entry Date: 07/17/2025 10:37 / Entry By: EMPLOYEE

Appointment Date: 07/17/2025	Time: 10:37:52	Arrive/Completed Date: 07/17/2025	Time: 00:00:00	<input type="checkbox"/> Cancel/Reschedule Appointment:
Appointment Type/Method: AT COURT HOUSE	X	Appointment Reason: COURT PREP	X	
Missed Appointment Reason:	X	<input type="checkbox"/> Missed Appointment:		
Notes:				
Next Appointment Method:	X	Next Appointment Reason:	X	
Next Appointment Date	Time:	<input type="checkbox"/> Make Appointment Record:		
Contact Method:	X	Contact Reason:	X	

Entry Date: 07/17/2025 10:37 / Entry By: EMPLOYEE

Appointment Date: 07/17/2025	Time: 10:37:52	Arrive/Completed Date: 07/17/2025	Time: 00:00:00	<input type="checkbox"/> Cancel/Reschedule Appointment:
Appointment Type/Method: AT COURT HOUSE	X	Appointment Reason: COURT PREP	X	
Missed Appointment Reason:	X	<input type="checkbox"/> Missed Appointment:		

Add the details of the appointment, including the **Appointment Reason** or if missed, the **Missed Appointment Reason** and **Missed Appointment**.



Pretrial Guide

Next Appointment Method:

Next Appointment Reason:

Next Appointment Date



Time:

Make Appointment Record:

Contact Method:

Contact Reason:

Contact Date



Time:

Make Contact Record

SAVE

DELETE

EXIT

These fields are for recording another appointment or contact log. If you check **Make Appointment Record** or **Make Contact Record**, then those fields will be used to make a new entry under the appropriate tab.



Pretrial Guide

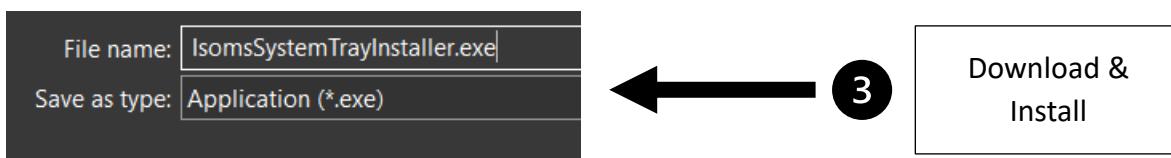
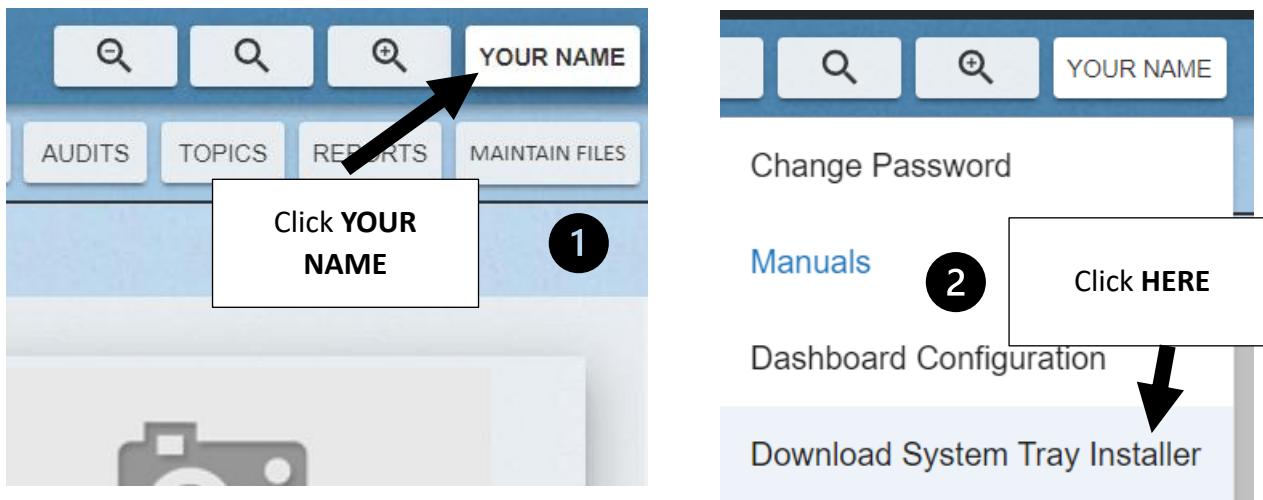
Images Tab



The **Images** tab is used to view, download, or add images. You can add a single image at a time or multiple images at a time. Click **Add Image** to add a single image.



To add multiple images at a time, you will need the System Tray Installer downloaded to the computer you are using. The System Tray Installer can be found on the iSOMS home page by clicking on the button in the upper right with your username. Once you click on that, you will get a drop-down list, and **Download System Tray Installer** is one of the options. Download and install it on this computer.



After you have the System Tray Installer on the computer, you can now use the **Add Images** button to upload multiple images at once if necessary.



Pretrial Guide

Attachments Tab



The **Attachments** tab is used to view, download, or add attachments. Double-click a file entry to view the record for the attachment or click on the icon to download the attachment to the computer.

A screenshot of a software interface showing a list of attachments. The title bar says "1 Attachment". The list table has columns: Attachment, Entry Date, Category, Sub-Category, and Description. The first entry is an image file named "Trig.pdf" with the entry date "08/29/2024 14:11", categorized as "IMAGE". To the right of the file name are a download icon (a downward arrow) and an edit icon (a pencil). The top of the window has buttons for "DOWNLOAD ALL PDFS", "SCAN", "EXPORT GRID TO FILE", "ADD ATTACHMENT", and "ADD ATTACHMENTS".

You can add a single attachment at a time or multiple attachments at a time. Just like above with images, you will need the System Tray Installer downloaded to the computer you are using to add multiple attachments at once. See the *Image* tab instructions on the previous few pages for instructions on installing the System Tray Installer.

Click **Add Attachment** to add a single attachment or click **Add Attachments** to add multiple attachments at the same time. Choose the attachments from the computer, then add the appropriate category and sub-category for the file.

A screenshot of a software dialog box titled "View Attachment Information". It contains fields for "File Name" (Trig.pdf), "Report Date" (07/05/2024 with a calendar icon), "Category" (CITATION with a dropdown arrow), "Sub-Category" (TEXT FILES with a dropdown arrow), and a "Description" text area. At the bottom are "SAVE" and "EXIT" buttons.



Pretrial Guide

You can also **Download All PDFs** at once by clicking the appropriate button.

DOWNLOAD ALL PDFS

File name: **files.pdf**
Save as type: **PDF File (*.pdf)**

If you have the iSOMS Windows App, you can use **Scan** to scan files into the attachments.

SCAN

Scan Attachment

ISOMS Windows App Must Be Running

File Name: _____ Report Date: _____

Category: _____ Sub-Category: _____

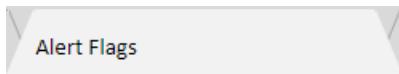
Description: _____

CANCEL **SCAN DUPLEX** **SCAN AUTO**



Pretrial Guide

Alert Flags Tab



The **Alert Flags** tab is used to view or add alert flags that will create pop up warnings when anyone uses the jacket number that is connected to this pretrial record. These flags can be used to make sure other users know critical information. Contact information can be added if a particular person should be contacted when the warning pops up.

1 Alert Flag									EXPORT GRID TO FILE	ADD ALERT FLAG
The Entry Date	Employee	Alert Reason	Agency	Contact Name	Contact Phone	Active Date	Expires On Date	Cleared Date		
07/16/2024		FLIGHT RISK		JAMES DOE	865-555-1234	07/01/2024	07/31/2024			

Alert flags are notifications of critical information that will pop up whenever you open the pretrial record. They can be added directly under the **Alert Flags** tab.

You need to add alert flags to help others see important information as soon as they open the pretrial. For example, if an inmate is a member of a gang, a sex offender, or is at suicide risk, the alert flag lets others know these important facts immediately.

Viewing an Alert Flag

If anyone has added an Alert Flag to a pretrial record, then whenever you open the pretrial record, the Alert Flag will appear. For example, if a pretrial record was marked with an alert flag for being a gang member, then when you open the pretrial record, you will see the alert immediately:

Flag Alerts																													
JAMES DOE																													
OPEN MASTER NAME																													
1 Flag																													
<table border="1"><thead><tr><th>Entry Date</th><th>Employee</th><th>Reason</th><th>Agency</th><th>Name</th><th>Phone</th><th>Active Date</th><th>Expires On Date</th><th>Cleared Date</th><th></th></tr></thead><tbody><tr><td>07/11/2025</td><td>Shared Agency, - 603,</td><td>GANG MEMBER</td><td></td><td>GEORGE</td><td>865-555-1234</td><td>07/11/2025</td><td>07/14/2025</td><td></td><td></td></tr></tbody></table>										Entry Date	Employee	Reason	Agency	Name	Phone	Active Date	Expires On Date	Cleared Date		07/11/2025	Shared Agency, - 603,	GANG MEMBER		GEORGE	865-555-1234	07/11/2025	07/14/2025		
Entry Date	Employee	Reason	Agency	Name	Phone	Active Date	Expires On Date	Cleared Date																					
07/11/2025	Shared Agency, - 603,	GANG MEMBER		GEORGE	865-555-1234	07/11/2025	07/14/2025																						
NO PHOTO																													
* This color indicates an uncleared flag.																													
NEW EXIT																													



Pretrial Guide

Adding an Alert Flag

To add an alert flag, click on the **Add Alert Flag** button.



After clicking on the Add Alert Flag button, iSOMS will ask if you want to create a new Alert Flag. Click **Yes**:



This will open the new Alert Flag screen:

A screenshot of a form titled "View Alert Flag". The top left shows the entry date and time: "Entry Date: 06/10/2024 / Entry By:". Below this are fields for "Active Date", "Time", "Expires On D...", "Time", and a "OPEN MASTER NAME" button. There are also fields for "Contact Reason", "Contact Agency", "Source", "Contact Name", "Contact Phone", and "Cleared Date", "Time", "Cleared By OffId". A search icon is next to the cleared date field. At the bottom is a "Details:" text area and buttons for "AUDITS", "SAVE", "DELETE", and "EXIT".



Pretrial Guide

Filling Out an Alert Flag

Active Date and time are for when the flag becomes active. If you do not put an active date, the flag will still appear.

You can add **Expires on Date** to let others know when the reason for the flag is no longer relevant, **but this does not stop the flag from appearing.**

The **Contact Reason** fields are for the different alerts. Choose the reason for the alert so whoever opens this pretrial will see it immediately. The available options are:

Active Date:	<input type="text"/>	Time:	<input type="text"/>
--------------	----------------------	-------	----------------------

Expires On D...	<input type="text"/>	Time:	<input type="text"/>
-----------------	----------------------	-------	----------------------

Contact Reason:	<input type="text"/>
-----------------	----------------------

Address Changed	Gang Member	Suicide Risk
Armed and Dangerous	Information	Suspected Drug / Narcotics
Currently on Probation	Medical	Suspected Gang Member
Deceased	Other	Suspected Medical Cond.
Flight Risk	Reg. Sex Offender	Trespassing

The **Contact Agency, Source, Name, and Phone** fields are for who to contact when seeing this alert if the information needs to be acted upon.

Contact Agency:	<input type="text"/>
Contact Name:	<input type="text"/>
Contact Phone:	<input type="text"/>

Add a **Cleared Date** (and the ID for the officer who cleared it) to make the alert **stop** appearing when the pretrial is opened.

Cleared Date:	<input type="text"/>	Time:	<input type="text"/>
---------------	----------------------	-------	----------------------

The **Details** box allows you to write notes that appear with the alert. Use this box to communicate additional info beyond the reason given above.

1 Flag

Entry Date	Emp
06/10/2024	WH

Details:
Gang Leader

Gang Leader



Pretrial Guide

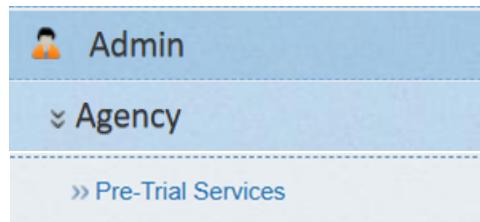
Pretrial Reports

iSOMS allows you to print different types of reports for pretrial records:

- **List Reports**
- **Detail Reports**
- **Pretrial Statistics**
- **Charge Statistics**
- **Summary Statistics**
- **Docket Lists**
- **Form Reports**
- **Custom Reports**

To access the reports, begin on the iSOMS home screen and navigate to:

Admin → Agency → Pre-Trial Services



Now click on the **Reports** button in the upper right and choose the report you want to run. Some reports require you to choose a specific pretrial record first before you run them.

Pre-Trial Services: List Reports

Report Style: List

Status Type:

Active Only Disposed Only Any Status

Dates From: Dates Through:

Current Status:

REPORTS

REPORTS

Detail Report

Pretrial Statistics

Charge Statistics

Summary Statistics

Docket Lists

Appointment Lists

Form Reports

Custom Reports



Pretrial Guide

List Reports

The **List Reports** lists all pre-trial records over a certain date range. The *Report Style* field has options for sorting by a regular *List* or sort the list by information, such as *Contact Level*, *Assigned To*, *County of Residence*, etc.

Pre-Trial Services: List Reports

Report Style
List

Status Type:
 Active Only Disposed Only Any Status

Dates From: Dates Through: Current Status:

Contact Level:

City: State: County:

Assigned To:

Disposed From: Disposed Through: Disposition:

Department:

Override From: Override Through: Override Reason:

Removed From: Removed Through:

You can also narrow the report using the filters. You can choose to hide or show *Address*, *Phone/Email*, *Arrest Info*, *Biographical*, *Program Info*, and *Program Summary*. Set your parameters for the report and click **View** or **Download** to view the report.

Include Address Include Phone/Email Include Arrest Info

Include Biographical Include Program Info Include Program Summary

Report Format:

PDF Excel XML SQL



Pretrial Guide

List



YOUR AGENCY
Pretrial Services - List
Received Dates From 01/01/2020 Through 07/17/2025

Page 1 of 1

Defendant	Received On	Contact Level	Score	Days
DOE, JAMES RANDAL	07/15/2025 12:32	CONTACT LEVEL 1	0	0
DOE, JOHN Q SR	07/16/2025 10:04	CONTACT LEVEL 1	0	0
	05/03/2021 08:59	CONTACT LEVEL 1	5	1510
	05/31/2021 06:36	CONTACT LEVEL 2	5	1512
	05/05/2021 09:16	CONTACT LEVEL 1	6	1527
	05/06/2021 08:10	CONTACT LEVEL 1	6	1533

Report Count: 6

List by Funding Grant



YOUR AGENCY
Pretrial Services - List (By Funding Grant)
Received Dates From 01/01/2020 Through 07/17/2025

Page 1 of 1

Defendant	Received On	Contact Level	Score	Days
DOE, JAMES RANDAL	07/15/2025 12:32	CONTACT LEVEL 1	0	0

Funding Grant Count: 1

PUBLIC SAFETY ASSESSMENT 2020

Defendant	Received On	Contact Level	Score	Days
DOE, JOHN Q SR	07/16/2025 10:04	CONTACT LEVEL 1	0	0
	05/31/2021 06:36	CONTACT LEVEL 2	5	1512
	05/05/2021 09:16	CONTACT LEVEL 1	6	1527

Funding Grant Count: 3

PUBLIC SAFETY ASSESSMENT 2021

Defendant	Received On	Contact Level	Score	Days
	05/03/2021 08:59	CONTACT LEVEL 1	5	1510
	05/06/2021 08:10	CONTACT LEVEL 1	6	1533

Funding Grant Count: 2

Report Count: 6



Pretrial Guide

Detail Reports

Detail Reports goes over a record in detail so you can view an information-complete report. You should set it to a specific record by finding the record you want to get the report for. Then you click the **Reports** button from that record. Choose what you would like to show on the report and then click **View** or **Download** to view the report.

Pre-Trial Services: Detail Report

Include Score Info Include Charges Include Assessment Include Conditions
 Include Notes Include Contacts Include Appointments
 Include Other Contacts Include Images Include Attachment Info

Report Format:

PDF Excel XML SQL

VIEW **DOWNLOAD** **EMAIL** **CLEAR FILTER**



YOUR AGENCY
Defendant Detail Report

Page 1 of 2

Defendant Detail

Case Number	Received On	Assigned On	Assigned To
2025-00002	07/16/2025 10:04	07/16/2025 00:00	ELDER, MARTIN

Contact Level

CONTACT LEVEL 1



Defendant: **DOE, JOHN Q SR**
Address: **101 MAIN STREET**
City/State: **MARYVILLE, TN 37803**
County:
Email: **FAKEEMAIL@FAKESITE.COM**
Text: **8655556789@MMS.ATT.NET**

Age: **60**
Cell#: **8653333333**
SSN#: **XXX-XX-6789**

Race/Sex: **W/M** Hair/Eye: **BLK - BLK**
Hgt/Wgt: **5 FT. 10 IN. - 250** Date Of Birth: **01/01/1965**
Home: **8651111111** Work: **8652222222**
DI Number: **TN/123456789** Tribal Id:
Employer: **JOHN AND COMPANY**

Assessment / Score Information

Outcome Type: NEW CRIMINAL ARREST	Arrest Date: 07/14/2025 00:00
Arrest Agency: SPD	Appeared On: 07/16/2025 00:00
Judge: MR JUDGE AND JURY	FTA Scaled: 4
Program Start:	NCA Scaled: 4
Program End:	NVCA Scaled: 2
Overwritten:	Eligible:
Disposition:	



Pretrial Guide

Pretrial Statistics Reports

Pretrial Statistics Reports report statistics for pretrial records over a date range. First, pick the *Report Style* you would like to run statistics on, including *Contact Level, Judge, Race, Gender, and more.*

Now add your date range, any filters, and then click **View or Download** to view the report.

Pre-Trial Services: Stats Reports

Report Style
Stats by Contact Level / Reviewing Judge

Dates From: 07/01/2022 Dates Through: 07/17/2025

Contact Level:

City: County:

Assigned To:

Department:

Report Format:

PDF Excel XML SQL

Examples on the next page



Pretrial Guide

By Contact Level / Reviewing Judge



YOUR AGENCY

Pretrial Services Stats - By Contact Level / Reviewing Judge

Received Dates From 07/01/2022 Through 07/17/2025 Page 1 of 1

CONTACT LEVEL 1

Reviewing Judge	Count	% To Total
MR JUDGE AND JURY	1	50
	1	50

Contact Level Count: 2

Report Count: 2

By State / City



YOUR AGENCY

Pretrial Services Stats - By State / City

Received Dates From 07/01/2022 Through 07/17/2025 Page 1 of 1

TENNESSEE

City	Count	% To Total
KNOX	1	50
MARYVILLE	1	50

City of Residence Count: 2

Report Count: 2

By Arresting Agency / Contact Level



YOUR AGENCY

Pretrial Services Stats - By Arresting Agency / Contact Level

Received Dates From 07/01/2022 Through 07/17/2025 Page 1 of 1

Contact Level

Contact Level	Count	% To Total
CONTACT LEVEL 1	1	50

Contact Level Count: 1

SPD

Contact Level	Count	% To Total
CONTACT LEVEL 1	1	50

Contact Level Count: 1



Pretrial Guide

Charge Statistics Reports

Charge Statistics Reports report charge-related statistics for pretrial records over a date range.

First, pick the *Report Style* you would like to run statistics on, including *Charge Description*, *Charge Code*, *Contact Level*, and more.

Now add your date range, any filters, and then click **View** or **Download** to view the report.

Pre-Trial Services: Charge Stats Reports

Report Style
Stats By Charge Description

Dates From: 01/01/2025 Dates Through: 07/17/2025

Pretrial Outcome Type:

City: State: County:

Assigned To:

Department:

Report Format:

PDF Excel XML SQL

Examples on the next page



Pretrial Guide

By Charge Description



Pretrial Charge Stats (By Charge Description)

Received Dates From 01/01/2025 Through 07/17/2025

Page 1 of 1

Description	Male					Female					Count	% Total
	W	B	A	I	O	W	B	A	I	O		
ACCESS DEVICE FRAUD/FAKE PRETENSES/SWINDLE/CONFIDENCE GAME	1	0	0	0	0	0	0	0	0	0	1	33.33
Not Specified	2	0	0	0	0	0	0	0	0	0	2	66.67
Totals: 3	0	0	0	0	0	0	0	0	0	0	3	

By Charge Code



Pretrial Charge Stats (By Charge Code)

Received Dates From 01/01/2025 Through 07/17/2025

Page 1 of 1

Description	Male					Female					Count	% Total
	W	B	A	I	O	W	B	A	I	O		
14:70.4/FR	1	0	0	0	0	0	0	0	0	0	1	33.33
Not Specified	2	0	0	0	0	0	0	0	0	0	2	66.67
Totals: 3	0	0	0	0	0	0	0	0	0	0	3	



Pretrial Guide

Summary Statistics Reports

Summary Statistics Reports report summary-related statistics for pretrial records over a date range. Add your date range and then click **View** or **Download** to view the report.

Report Style

Summary Stats

Dates From: 07/17/2025 Dates Through: 07/17/2025

Report Format:

PDF Excel XML SQL

Buttons: VIEW DOWNLOAD EMAIL CLEAR FILTER



YOUR AGENCY

Pretrial Services Summary Stats

Received Dates From 09/01/2024 Through 07/17/2025

Page 1 of 1

Description	Count	
Received for Review:	2	Average FTA Score: 2
Received and Eligible:	0	Average NCA Score: 2
Received and Not Eligible:	2	Average NVCA Score: 1
Received Charge Count:	3	
Started Program:	0	
Removed From Program:	0	
Completed Program:	0	
Daily County Rate:	72.00	
On Program Info	People	Days On Program
In County	1	320
Out of County	3	960
Totals:	4	1280
		92160.00



Pretrial Guide

Docket List Reports

Docket List Reports display information on the court date, charge, the court, and defendant name.

Add a date range, chosen filters, and what to include (such as *Address, Phone/Email, Arrest Info*, and more). Click **View** or **Download** to view the report.

Pre-Trial Services: Docket List Reports

Report Style
Court Docket

Dates From: 09/01/2024 Dates Through: 07/17/2025 Court Code: Fail To Appear Only

Contact Level: Assigned To:

City: County:

Department: Charge Judge:

Charge Code:

Include Address Include Phone/Email Include Arrest Info Include Biographical Include Program Info Include View Link

Send Email/Text Message



YOUR AGENCY
Pretrial Services - Docket List
Court Dates From 09/01/2024 Through 07/17/2025

Page 1 of 1

Court Date	Defendant Name	Court	Charge Description
07/04/2025 00:00	DOE, JOHN Q SR	CC	ACCESS DEVICE FRAUD/FAKE PRETENSES/SWINDLE/CONFIDENCE GAME

Report Count: 1



Pretrial Guide

Appointment List Reports

Appointment List Reports show the entries of appointments for all pretrial over a date range, including the reason for the appointment and any note on it. You can sort by date/time or by name. *Report Style* has options for a regular *List*, *Assigned To*, *Appointment Method*, and *Appointment Reason To*.

You must set a range of dates. You can choose to filter reason, type, contact level, assigned to, and location. You can choose what to include (such as *Address*, *Phone/Email*, *Arrest Info*, and more). Now click **View** or **Download** to view the report.

Pre-Trial Services: Appointment Reports

Report Style: **List**

Sorting: Appointment Date/Time Last, First Name

Dates From: 07/17/2025 Dates Through: 07/17/2025 Missed Appointments Only

Appointment Reason: Appointment Type/Method:

Contact Level: Assigned To:

City: County:

Include Address Include Phone/Email Include Arrest Info Include Biographical Include Program Info Include View Link

Send Email/Text Message

Text/Email Message:



YOUR AGENCY

Pretrial Services - Appointments List

Appointment Dates From 01/01/2024 Through 07/17/2025

Page 1 of 1

Appointment On	Arrived On	Defendant Name	Appointment Reason	Missed
07/17/2025 10:37	07/17/2025 00:00	DOE, JOHN Q SR	COURT PREP	

Report Count: 1



Pretrial Guide

Form Reports

Form Reports fill in a letter from the information inputted into the iSOMS record. Open this report screen from the desired record, and choose the form letter, such as the *Pretrial Program Letter*.

Click **View** or **Download** to view the report.

Pre-Trial Services: Form Reports

Report Style
PRETRIAL_PROGRAM LETTER

Form for: PRE-TRIAL: JOHN DOE

Report Format:

PDF DOCX Excel XML SQL

VIEW **DOWNLOAD** **EMAIL** **ATTACH TO CURRENT RECORD** **CLEAR FILTER**

	<p>YOUR AGENCY 1905 HIGH PARK CIR MARYVILLE, TN 37803 (865) 380-4600</p> <p>DOE, JOHN Q SR 101 MAIN STREET MARYVILLE, TN 37803</p> <p>JOHN DOE</p> <p>This letter is to advise you about your program requirements.</p> <p>You start date of your Pretrial Release program is on .</p> <p>You history has put you in a CONTACT LEVEL 1 with this agency. (see image below for reference)</p> <ul style="list-style-type: none">• Follow all court rules• Do not get arrested again prior to your court date• Advise if you have a change in Address, Any Phone Number, Email Address or Phone Provider. <p>Email Address: FAKEEMAIL@FAKESITE.COM</p> <p>Cell Phone: (865) 333-3333</p> <p>Home Phone: (865) 111-1111</p>	
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Pretrial Guide

Appendix A: Business Records

iSOMS has various sets of business and organization records, which works by storing records of organizations. This makes it so that you do not have to continuously re-enter the same information on the same business or agency. We will use this as an example for **Worked For** in *Service Work*, but it works for all businesses and organizations that have fields that look like this.

Worked For:	<input type="text" value="CHICK-FIL-A"/>	<input type="button" value="SEARCH"/>	<input type="button" value="EDIT"/>	<input type="button" value="ADD"/>
-------------	--	---------------------------------------	-------------------------------------	------------------------------------

Address 1: 123 COW ST

Address 2: **Apt/Suite #:**

City: KNOX **State:** **Zip Code:** 37772

Phone: (865) 555-5678 **Email:** CFA@cfa.com

Latitude: **Longitude:**

To add a new organization:

Click **Add** to add a new entry. Enter the organization information in the window, click **Add** at the bottom of the window, and then this will be marked as the organization.



Add Service Work Business

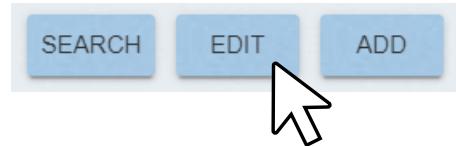
ID #:	<input type="text" value="0"/>	Business License			
Worked For:	<input type="text" value="CHICKFILA"/>	Short Name:	<input type="text" value="CFA"/>		
House #:	<input type="text" value="123"/>	Direction:	<input type="text" value="COW ST"/>	Suite/Apt #:	<input type="text"/>
City:	<input type="text" value="KNOX"/>	State:	<input type="text" value="TN"/> X	ZIP Code:	<input type="text" value="37772"/>
Address 2:	Intersection: <input type="text"/>				
Business Phone:	<input type="text" value="865-555-5678"/>	Email:	<input type="text" value="cfa@cfa.com"/>		
Contact Info					
<input type="text" value="Notes:"/>					
<input type="button" value="ADD"/> <input type="button" value="EXIT"/>					



Pretrial Guide

To edit a current organization:

Click **Edit** to edit the current organization which is selected. Click **Save** when you are done editing this organization.



View Service Work Business

ID #: 65772	Business License	
Worked For: CHICK-FIL-A	Short Name:	
House #: 123	Direction: COW ST	Street: Suite/Apt #:
City: KNOX	State: 37772	ZIP Code: Latitude: Longitude: 🔍
Address 2:	Intersection:	
Business Phone: 865-555-5678	Email: CFA@CFA.COM	
Contact Info		
Notes:		



Continued on the Next Page



Pretrial Guide

To use an existing organization:

Click **Search** to use an existing organization.

Enter the name or other identifying info.

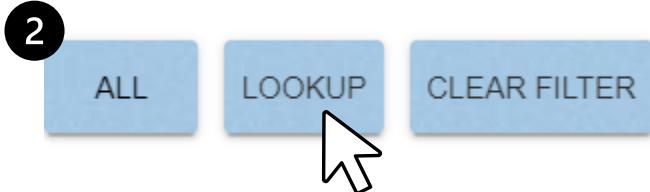


1

ID #:	0	Business License

Service Work Business:		
CHICK		

Click the **Lookup** button near the bottom of the window in order to find existing records.



Then scroll down the window and select the correct organization from the list by double-clicking their record.

3

1 Record

Business Name!	Address 1	City	State	Phone
CHICK-FIL-A	123 COW ST	KNOX		(865) 555-5678



Pretrial Guide

For More Information

We hope this manual has been helpful to you and your agency.

If you have any questions, don't hesitate to call us at 888-644-5786.

First Revision, July 2025

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