

M&M Micro Systems, Inc.

iSOMS

CAD
EMS Card Setup

Company Setup – Add EMS Card Default Settings

EMS-DEFAULT-AS-NO-UNIT – The default is No, If Yes will auto check the Mark As Received Only Call (no unit). If this is checked, it means that you do not have to have a Unit to add this new call. It will make the CFS Card but it will not have a unit dispatched (IE only Received ready to dispatch a unit). Even if this is checked, if you type in a Unit, it will use it and dispatch that unit to the call.

EMS-INITIATED-NATURE – If populated will default a New EMS Card Nature. I nature is required.

EMS-INITIATED-HOWRECEIVED – If populated will default a New EMS Card How received from the picklist.

EMS-INITIATED-PRIORITY – If populated will default a New EMS Card Priority of call from the picklist.

In CAD the new shortcut Key is **ALT + 1 (ALT 1)**

<ul style="list-style-type: none">» Unit Panic» Citations» Warrants» Civil» Booking» Email» Search Name» Search Address» Search Vehicle» Search Id» BOLO» Extra Patrol» Business Contacts» Pursuit History	<ul style="list-style-type: none">» Facility Shift Notes» Transport Order» CAD Alerts» Business Check» Add Scheduled Event» Map Active Calls» Map Active Location Hazards» New Card (INS)» Add 2 People 1 Vehicle (ALT-A)» Business Check (ALT-B)» Unit In-Service (ALT-I)» Vehicle Check (ALT-M)» Live CAD Map	<ul style="list-style-type: none">» New Note (ALT-N)» Officer Initiated Call (ALT-O)» Person Check (ALT-P)» NCIC Check (ALT-Q)» Radio Traffic (ALT-R)» Traffic Stop (ALT-S)» Toneout (ALT-T)» Unit Status (ALT-U)» Unit Status+ (CTRL-ALT-U)» Volunteer Fire Traffic (ALT-V)» Wrecker (ALT-W)» Enter COMPLETED Card» Text All On Duty Units» Add EMS Call (ALT-1)
---	---	--

[CLOSE](#)

If you use the Unit, it will set that unit as Dispatched.

If you use the Unit and Mark them Enroute (if they are Enroute or Arrived already on another active call you will error message, they can be Dispatched only if they are Enroute, Arrived on another call.

There are 2 buttons,

One for copying the Incident Location/Address Caller

One for copying the Patient Full Name/Phone Numbers to Caller (you can change name if needed on caller)

≡ YOUR AGENCY

CAD Complaint Card: Add EMS Card

Stop Date: 01/15/2024 Time: 08:54:34

Unit:

Is Unit Enroute Mark As Received Call Only (no unit)

Incident Location Information:

House #:	Street:	City:	State:	ZIP Code:
1905	HIGH PARK CIR	MARYVILLE	TN	37803
Intersection:	Zone:	ESN:	Latitude:	Longitude:
	MARYVILLE 1	400		
Subdivision/Area/Building Complex: BROOKSTONE RIDGE				
<input type="button" value="COPY ADDRESS TO CALLER"/>				

Patient Information:

Last Name:	First Name:	Middle Name:	Jr/Sr:	Home Phone:	Cell Phone:	Work Phone:
doe	john			(111)-111-1111	(222)-222-2222	(333)-333-3333
Age:	Race:	Sex:				
58	WHITE	MALE				
<input type="button" value="COPY CONTACT TO CALLER"/>						

Notes:

Caller Information:

Last Name:	First Name:	Middle Name:	Jr/Sr:	Home Phone:	Cell Phone:	Work Phone:
doe	john			(111)-111-1111	(222)-222-2222	(333)-333-3333
House #:	Street:	City:	State:	ZIP Code:		
1905	HIGH PARK CIR	MARYVILLE	TN	37803		
Intersection:	Zone:	ESN:	Latitude:	Longitude:		
	MARYVILLE 1	400				
Subdivision/Area/Building Complex: BROOKSTONE RIDGE						
<input type="button" value=""/>						

Nature of Complaint: MEDICAL EMERGENCY How Received: E-911 Priority: HANDLE NOW

Ems Nature: BREATHING DIFFICULTY

If you use the Unit, it will ignore the Mark as received only call.
The unit will be dispatched but you can also check the box for Enroute.

It will give error message if you mark unit enroute and that same unit is already enroute or arrived on another active call.
They can only be dispatched if so.

≡ YOUR AGENCY

CAD Complaint Card: Add EMS Card

Stop Date: 01/15/2024 Time: 08:54:34

Unit: 603 ELDER, MARTIN Is Unit Enroute Mark As Received Call Only (no unit)

Incident Location Information: _____